

MGG Remote Pet Training Collar

Operator's Manual

The MGG Remote Pet Training Collar is designed to assist in the training of your dog and correct unwanted or misbehaviours. Comprised of two main components, a hand-held transmitter which sends a harmless signal to a collar-receiver worn by the dog, the system enables dog owners to control any misbehavior from a distance and most importantly, at the time it is happening. British researchers found that if a dog's misbehaviour is not corrected within a few seconds it is ineffective. Even a 30 second delay will result in your dog not being able to link the unwanted behaviour with the correction. The MGG Remote Pet Training Collar will enable you to communicate with your dog the instant the misbehavior is occurring and up to a range of 300 metres away.

This model features 3 types of remote correction; tone, vibration and static-stimulation, with a wide-range of levels that you can tailor to suit your dog's individual temperament and training needs. After just a few corrections, your dog will rapidly associate the mild stimulations with the unwanted behaviour and will quickly learn to avoid the misbehavior.

Main Features include:

- Warning tone as a reminder to discourage unwanted behavior
- 100 levels of vibration that you set to suit your dog's individual temperament
- 100 levels of harmless static-stimulation (optional)
- No detrimental after-effects from either audio, vibration or static-stimulation corrections
- Range of up to 300 metres
- Automatic power-saving mechanism on both transmitter and receiver when not in use
- 2-channel transmitter for use with 2 dogs – second collar-receiver optional extra
- LCD-display

Package Contents:

- Operator's manual
- 1 x hand-held transmitter
- 4 x 6-volt batteries for transmitter
- 1 x dog collar-receiver
- 1 x adjustable collar-receiver strap
- 2 x 1.5-volt batteries for collar-receiver
- 2 x long-length metal probes for long-haired dogs
- 2 x short-length metal probes for short-haired dogs
- 1 x test-light bulb for collar-receiver

About the Operator's Manual

This manual is divided into 3 sections:

- Section 1 – Setting up the transmitter and collar-receiver
- Section 2 – Introducing your dog to the MGG Remote Pet Training Collar
- Section 3 – Troubleshooting, maintenance and contact information

Please read the Operator's Manual fully before using this with your dog. For the safety of your dog you should follow the general training advice. If your dog does not receive adequate training it will not understand the various corrections administered from the transmitter to the collar-receiver and may become confused, frustrated and even frightened if it is subjected to numerous corrections which will also considerably shorten the collar-receiver's battery life.

Caution:

- KEEP OUT OF REACH OF CHILDREN
- The MGG Remote Pet Training Collar is intended for use on dogs. It is not intended to harm, injure or provoke
- The training transmitter and collar-receiver should only be used under close supervision by the dog's owner
- The collar-receiver can withstand light rain showers but is NOT WATERPROOF and should not be submerged in water, either through swimming or rolling in puddles etc.
- We do not recommend this product to eliminate or correct aggressive behaviour in dogs. If your dog shows signs of aggressive behavior then please contact a professional dog trainer in your local area
- This product is not suitable for dogs with health problems

Section 1

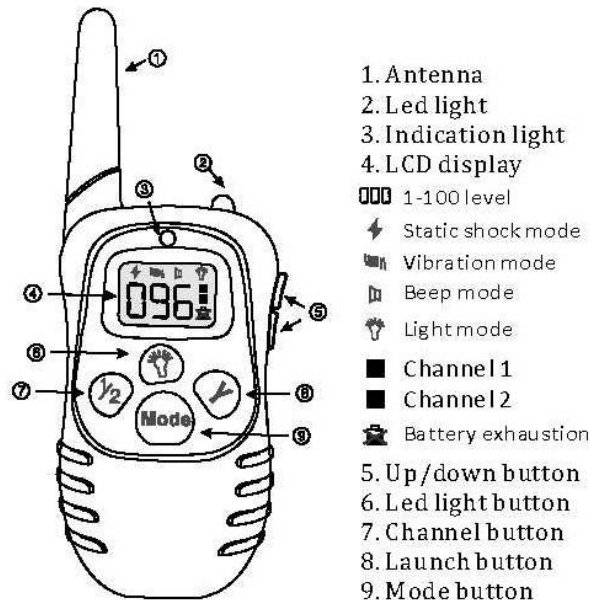
Setting up the transmitter and collar-receiver

Please read the instructions carefully. Follow the 3 easy steps to ensure the correct and safe programming of your MGG Remote Pet Training Collar.

Begin by laying out all the components on a table and familiarize yourself with each of them as per the following instructions:

Step 1: The hand-held transmitter

Diagram 1



Installing the batteries

To install the 6-volt batteries, remove the cover over the battery compartment at the back of the transmitter. Open by carefully sliding the cover down. Insert 2 x 6-volt batteries following the positive (+) and negative (-) signs inside the compartment. The transmitter will turn on automatically. Replace the cover over the battery compartment.

By pressing each button on the transmitter in turn, you can familiarize yourself with the corresponding image in the LCD-display screen.

- 1 / 2 button indicates either channel 1 or channel 2 on the transmitter. Select one channel for use with one collar-receiver
- MODE button indicates the audio, vibration and static-stimulus correction modes on the LCD-display screen. Familiarise yourself with the icons for each as per diagram 1
- Y button indicates the LAUNCH button which will send the correction signal to the collar-receiver
- Press the up and down buttons on the right hand side of the transmitter to set the level of

correction you wish to administer. **Warning:** always begin with a low-level setting in the initial stages of dog training

The transmitter will go into STANDBY mode if not operated for 20 seconds and will TURN OFF if not in use for 2 minutes. In STANDBY mode, to reactivate, simply press any button (except the LED-light button) to wake it up. If the transmitter is TURNED OFF then press the MODE button for at least 5 seconds.

Step 2: The collar-receiver

The collar-receiver needs to be encoded with the transmitter. This is a simple procedure as follows:

- (i) Press the 1 / 2 button on the transmitter and select the channel you wish to use with this collar-receiver. **Note:** Choose 1 channel for 1 collar-receiver. If you are using two collar-receivers on the same transmitter then encode each collar-receiver on a separate channel. Do not encode more than 1 collar-receiver on one channel.
- (ii) Familiarise yourself again with the LAUNCH button on the transmitter.
- (iii) Take the collar-receiver and remove the cover of the battery compartment. This can be done by pinching the indentations either side of the metal contacts in the centre of the collar-receiver, and carefully pull apart.
- (iv) Insert the 1.5-volt batteries ensuring the polarities are correct.
- (v) The collar-receiver will beep. **IMMEDIATELY**, and before replacing the cover on the battery compartment, press the LAUNCH button on the transmitter. The collar-receiver will issue a 'beep' tone which signifies that it is encoded to the hand-held transmitter.
- (vi) If there is no 'beep' tone from the collar-receiver, then return to (i) and repeat the entire process. There must be a 'beep' tone from the collar-receiver to signal the encoded connection with the transmitter.

Step 3: How to test the corrections are working

Once the collar-receiver is encoded to the hand-held transmitter you are ready to test the various correction facilities. **Warning: Never perform any tests on your dog. These must be done with the test-light bulb on the collar-receiver**

- (i) Ensure the transmitter is either in STANDBY MODE (after 20 seconds of no use) or TURNED OFF (after 2 minutes of no use).
- (ii) Select the length of metal probe which will best suit your dog. Long-length probes for longer-haired dogs and short-length probes for short-haired dogs. Screw the appropriate probes onto the collar-receiver. Using the test-light bulb, place this carefully onto the metal probes and place the collar-receiver onto the table in front of you.
- (iii) Take the hand-held transmitter and reactivate by pressing any button (other than the LED light button), or turn on by pressing the MODE button for 5 seconds.
- (iv) Select the correction you wish to test; e.g.STATIC-STIMULATION MODE.
- (v) Triple 000 will appear on the LED-screen. Press the up and down buttons on the right-hand side to select a low-level for testing. Press the LAUNCH button. The test-light bulb should illuminate when the STATIC-STIMULATION MODE is selected.
- (vi) When testing the VIBRATION MODE, select the Vibration symbol on the LED-screen by pressing the MODE button then press the LAUNCH button and the collar-receiver will vibrate.
- (vii) To test the TONE MODE, used as an audio reminder of a misbehavior, press the MODE button to select the audio symbol then press the LAUNCH button. You will hear a 'beep' sound from the collar-receiver.

When you are confident with the transmitter and have tested the three different correction modes, you are ready to introduce your dog to the MGG Remote Pet Training Collar.

Section 2

Introducing your dog to the MGG Remote Pet Training Collar

Once you are completely familiar with the MGG Remote Pet Training Collar and have tested the audio, vibration and static-stimulation correction modes, you are ready to introduce your dog to the system.

Step 1: Fitting the collar-receiver

Important: the proper fit and placement of the collar-receiver is important for effective training. The metal contact probes must have direct contact with your dog's skin as follows:

- (i) To fit the collar-receiver you will need to attach the collar-strap to the receiver box. Ensure you have selected the correct length metal probes for your dog. Long-length probes for long-haired dogs and short-length probes for short-haired dogs.
- (ii) With your dog standing in front of you, place the collar-receiver around its neck so the receiver box and probes are on the underside of your dog's neck, making direct contact with the skin. You may need to trim the fur to ensure good contact.
- (iii) Fasten the collar-strap. The fit should be snug, not tight. You should be able to place one finger beneath the collar-strap around your dog's neck.
- (iv) Allow your dog to wear the collar-receiver for several minutes then check the strap again. As your dog becomes more familiar with the collar-receiver you should ensure the fit is comfortable.

Step 2: Setting the correct intensity level for your dog

The MGG Remote Pet Training collar has multiple intensity levels in both VIBRATION and STATIC-STIMULATION modes to enable you to choose the correct one for your dog. This is known as the Recognition Level, where your dog turns in curiosity or pricks its ears at the point the correction is administered. The Recognition Level is determined as follows:

- (i) Fit the collar-receiver onto your dog.
- (ii) Begin with the transmitter in the VIBRATION MODE at Level 1. Always use the lowest level of correction possible from the remote collar-receiver.
- (iii) Press the LAUNCH button and closely observe your dog's reaction. If there is none, i.e. your dog doesn't turn its head, scratch at the collar-receiver or pricks its ears etc, then increase the intensity of the vibration to level 2 and repeat as required until you see a response. Your dog should not vocalize or panic during a correction. If this happens, the correction level is set too high and must be lowered immediately.
- (iv) To set the Recognition Level for STATIC-STIMULATION, repeat parts (i) - (iii) setting the transmitter to the STATIC-STIMULATION MODE at Level 1. The stimulation received by your dog is no greater than the static shocks you receive from brushing your hand along a new carpet. It will not harm your dog and is only a momentary correction. Should your dog panic or become vocal, the intensity level is too high and must be reduced immediately.
- (v) If your dog is not showing any response to the increasing level of correction intensity, then check the collar-receiver ensuring the probes are in direct contact with your dog's skin. You may need to change the length of the metal contact probes to the longer-length version included in the package and/or trim back the fur then repeat the process at Level 1.

Once you have identified your dog's Recognition Level and set the transmitter accordingly, you are ready to commence your training sessions.

Step 3: General Training Advice

There are many websites with professional dog training advice. Among the most comprehensive, we found www.dogtrainingclassroom.com helpful. The following are tips for getting the best out of your MGG Remote Pet Training Collar.

- (i) Make the training sessions short and positive, between 10-15 minutes long, each time. This will enable your dog to keep its attention focused on you.
- (ii) Train one dog at a time.
- (iii) For the initial training sessions, keep your dog in a familiar outdoor environment e.g. an enclosed area of the garden and away from other dogs/animals and people. Training in new locations may cause your dog to become distracted causing you to reinforce your commands with the remote collar-receiver more often as a result.
- (iv) Assist your dog by using a long-leash fastened to a non-metal collar to help his/her learning. Ensure the additional collar and leash does not interfere with the skin contact of the metal probes on the collar-receiver. Do not use the remote training collar without a long-leash until your dog is fully trained.
- (v) You will have more success by teaching the dog a command first before trying to reinforce the command with the remote trainer.
- (vi) VIBRATION and AUDIO MODES are most useful for basic obedience training.
- (vii) Teach one obedience command at a time. This will keep your dog's attention and reduce confusion. Do not use the remote collar to correct commands that have not already been covered.
- (viii) During training, look for all the positive changes in your dog's behavior and remember to immediately reinforce them with plenty of praise and reward.
- (ix) Do not over-correct your dog. Use as few remote corrections as possible during the training process.
- (x) If your dog becomes confused, change the focus of the training session by drawing his/her attention to a command they are familiar with, e.g. sit. Give your dog plenty of praise and encouragement on successful completion of the command. Repeat this several times before returning to training with remote corrections.
- (xi) If you know a particular misbehaviour your dog does, then set up this situation during a training session. You will have far more success if you deal with one misbehaviour at a time in a controlled situation.
- (xii) Be consistent; give your dog either a tone, vibration or static-stimulation correction for each misbehaviour. When reinforcing a command with a correction, it is critical that you do so without emotion then immediately praise and reward your dog for making the right decision.
- (xiii) If your dog has a timid reaction to either the tone, vibration or static-stimulation, particularly in the early stages of training, do not be alarmed. Change the focus of the training session by drawing his/her attention to a command they are familiar with, e.g. sit and give your dog a lot of praise and encouragement on successful completion of the command.
- (xiv) Do not use the MGG Remote Pet Training Collar to correct or eliminate any form of aggression or biting behavior. In the event your dog is showing signs of aggressive behavior then contact a professional dog trainer in your area.
- (xv) Remember to keep training sessions short and end every session on a high note. Stop training and play with your dog as soon as he/she has accomplished a new level of proficiency.

Section 3

Trouble-shooting, Maintenance and Contact Information

Trouble-shooting

Table 1 is a summary of potential faults and the required action to resolve them

Fault	Action
No image visible on the LCD-display screen of the transmitter	The battery life may have expired. Check the batteries in the transmitter and if necessary replace with NEW 6-volt batteries as per instructions in section 1.
The transmitter doesn't reactivate when any button is pressed	The transmitter will TURN OFF if not in use for 2 minutes. Press the MODE button for at least 5-seconds to TURN ON. If the transmitter does not respond, check and replace the 6-volt batteries as per instructions in section 1.
The collar-receiver does not respond when the transmitter is activated	The collar-receiver must be encoded with the transmitter. Follow the set-up procedure in section 1, step 1. If the collar-receiver does not respond, check and replace the 1.5-volt batteries as per instructions in section 1.
During the training sessions, your dog does not respond to the remote commands	Firstly, check the fit of the collar-receiver around your dog's neck as outlined in section 2. The metal contact probes must be in direct contact with your dog's skin. This may require you to select the longer-length metal contact probes and/or trim the fur under your dog's neck where the probes will touch. Secondly, check the battery level in both the transmitter and the collar-receiver and replace as necessary. If your dog is still not responding, you may need to re-identify your dog's recognition level i.e. the level of remote correction when your dog shows a response such as turning its head, pricking its ears, scratching at the collar. Follow the procedure as per section 2 and increase the intensity level gradually until your dog responds.
At a distance, your dog does not respond to the remote corrections	Check the fit of the collar-receiver, battery levels in both the collar-receiver and the transmitter. Several factors can impact the range of up to 300metres straight-line distance between the transmitter and receiver. The range you receive may vary according to other sources of interference such as alternate signals, obstacles including walls or hedging etc and weather/atmospheric conditions. If your dog is still not responding, you may need to

	increase the intensity level of correction as described in section 2.
The skin beneath your dog's neck is red and irritated	The collar-receiver should not be worn by your dog for longer than 8 hours at any one time. If the skin shows signs of irritation, remove the collar-receiver and observe. If the irritation persists beyond 48 hours then contact your local veterinarian. Once the skin returns to normal then resume use with the remote collar-receiver and closely observe your dog's skin where the metal contact probes make direct contact.
Can the transmitter be used with a second collar-receiver?	Yes, the MGG Remote Pet Training Collar is designed for use with 2 collar-receivers. Second collar-receivers are available from MGG at an additional cost. The collar-receiver will need to be encoded with the transmitter as per instructions in section 1, using the second channel on the transmitter.

Maintenance

Care of the collar-receiver

- Regularly check the fit of the collar-receiver on your dog and make any necessary adjustments
- Ensure the metal probes are in direct contact with the skin under your dog's neck. This may require you to keep the area trimmed for training sessions
- Regularly check the metal contact probes are sufficiently tightened on the collar-receiver
- The collar-receiver should not be worn by your dog for more than 8 hours at any one time
- Check the skin where the probes make contact for signs of any irritation. Should this occur, rest your dog from the collar-receiver and if the irritation persists beyond 48 hours you should consult the advice of your veterinarian
- The collar-receiver can withstand light rain showers but is NOT WATERPROOF and should not be submerged in water, either through swimming or rolling in puddles etc.

Battery life

- The life of the batteries varies according to how often you use the product. Therefore, you should regularly check the strength of the battery by observing the light on the collar-receiver and also the indicator light on the LCD-screen of the transmitter
- Please remove all batteries if the MGG Remote Pet Training Collar is not being used for long periods of time

Contact information

Should you have any questions or concerns about the MGG Remote Pet Training Collar, please do not hesitate in contacting the team at MGG:

Website: www.MGG.co.nz
 Email: info@MGG.co.nz